

Competitor Info

Score: Excellent

Comments: Clear competitor information sent out well in advance of the event, included maps of Bike and Run courses. There was a change to the transition area for this years event, this was clearly explained in the pre event information

Registration Process

Score: Excellent

Comments: Race permit, Bike and Run route maps displayed clearly. Registration desk manned by experienced volunteers, who were friendly and encouraging to all competitors No reports of any queues forming No other issues reported

Swim Organisation and Safety

Score: Excellent

Comments: Indoor swimming pool - 4 lanes in operation with lane counters being used Chip timing bands collected at poolside Lifeguard on duty Race started on time, with competitors going off at 30 secs intervals All ran smoothly with no issues reported Exit to transition was via the rear door of the pool complex so was a good distance to get to the transition area, the path had been swept and cleared of any debris prior to the start of the event Competitor feedback - "the swim organisation was excellent, best I've ever seen"

Transition Area

Score: Excellent

Comments: There was a change of location for the transition area for this years event. It was a more compact area than the area used previously but no issues observed or reported and the event ran smoothly. Numbered racking in place Bike in/out and run in clearly signposted and marshalled Plenty of marshals available who were keen to help

Design and signage of courses

Score: Excellent

Comments: Bike course was well sign posted and marshals in place at certain points along the route Run course was in laps - one lap for Supersprint competitors and two laps for Sprint and Bike/Run competitors No issues observed or reported

Drafting

Score: Excellent

Comments: No issues observed or reported

Marshals

Score: Excellent

Comments: All marshals were enthusiastic, knowledgeable and keen for everyone to have a good race. all competitors spoken too after the race commented on the marshals, how friendly and encouraging they were.

Overall safety of event

Score: Good

Comments: It was clear that health and safety was paramount in all areas of the event. The Leisure Centre is attached to a School complex, it is unfortunate that due to a change in the management, the school car park was not available to the Club to use as the transition area, as they done in pervious years. This meant that the transition area needed to move to the Leisure centre overflow car park, this created a pinch point where the swim out/bike out/bike in and run out all converged at the entrance, which was also the entrance to the leisure centre, as the Leisure Centre remained open to their members, car drivers had to come in via the same entrance. There was no other option for leisure members to get in other than using this entrance. The area was well marshalled and there were no incidents. This was discussed with the event organisers as part of the debrief after the event, it is hoped that the School will allow use their car park for next years event

Response from competitors

Score: Excellent

Comments: All competitors spoken to were complementary of the event, particularly the marshals, "friendly" "enthusiastic" "So encouraging" I will be back to do this again next year was a phrase I heard often

Treatment of officials and marshalls

Score: Excellent

Comments: Very good, race organisers welcoming and friendly Keen to hear my observations on the race Refreshments brought to me at regular intervals

Additional comments

It was a well organised, fun event, an excellent first race for people wanting to start their triathlon journey
Well done to all involved and hope to see you all again next year